### GUNNISON VISITORS CENTER

Long term funding proposal – July 14, 2015

#### THE IMPORTANCE OF A VISITORS CENTER

#### IN 2014 THE GUNNISON VISITOR'S CENTER:

- ► Had 62,820 walk-in visitors
- Made 115,286 referrals to local businesses in person or via phone
- ➤ Fielded 9,474 calls for information
- Coordinated 17 groups looking at locations to hosts them
  - > 9 will visit or have visited in 2015 including Ride the Rockies, The Hogs, and CMA state convention

## THE IMPORTANCE OF A CHAMBER OF COMMERCE

- The GCCOC members represent 5657 jobs across the valley
- Business support
  - Classes (guest experience, Nxt Level, Gunnison Valley leadership)
  - Human Resource Packets
  - Brochures and website listings
- Puts on key community events
  - Night of Lights
  - Halloween trick or treat
  - High Octane Art Festival
  - Downtown Block Party
- Hosts events
  - Golf Tournament
  - Fishing Tournaments
  - Color Run

# THEY DID ALL OF THIS WITH 1 DIRECTOR AND LESS THAN 1 FULL TIME EQUIVALENT

- > The visitors center is open roughly 288 day per year
- > That makes:
  - ➤ A visitor every 2.25 minutes
  - ➤ A phone call every 15 minutes
  - ➤ A Referral every 1.22 minutes

#### SHOW ME THE MONEY

Funding / Expense for Chamber and Visitors Center Combined



#### THE CRUX OF IT ALL

- A vibrant Visitors Center and Chamber of Commerce is vital the overall health of a community
- Currently, Chamber Funds are subsidizing the visitors center
- Neither entity is operating at full potential due to lack of revenue
- Board of directors are asked to give incredible amounts of time and money to make up the difference
- Chamber members don't get full benefit of their membership \$\$\$
- Visitors Center needs a facelift
- Director needs to be able to direct
- So many ideas, so little \$\$\$\$

#### SERVICE FEE PROPOSAL

- City of Gunnison currently gives a 5% service fee back to all sales tax payers (% of a %, Gunnison Sales tax rate is 4%)
- We propose a 1% reduction of the service fee to 4%, earmarking the
   1% for Visitors Center funding, paid monthly, in alignment with the
   length of the land use contract for the current building location
- A 1% reduction, combined with an annual \$25K LMD contribution, would fully fund the Visitors Center, returning Chamber dollars to the Chamber side of the equation

#### \$10,000 EXAMPLE

- ▶ If a taxpayer has \$10,000 in taxable revenue
  - ► They're tax payable would be \$400 (4% city sales tax)
  - They're rebate right now would be \$20 (5% of \$400)
  - ► Under the new proposal, they're rebate would be \$16 (4% of \$400)
  - So we are asking for \$4 out of \$10,000 of taxable revenue

#### STATEWIDE SERVICE FEE AVERAGES

- Gunnison City has the Highest Service Fee % in the state
- Next highest is 3 1/3% (130 cities including Estes Park, Aspen, Canon City, Poncha Springs, and Timnath)
- 62 Cities offer no rebate, 0%, zip, nada (including Cripple Creek, Salida, Delta, Denver, Steamboat Springs and Lochbuie)
- > At 4% Gunnison would still be the highest in the State
- Keep in mind the cost to do business in Gunnison (Sales tax License) is \$10.50, on the low end of the scale
- ➤ Crested Butte 1.5%
- ➤ Montrose 1.33%
- ➤ Hotchkiss 3.33%
- ► Alamosa 2%

#### A WIN-WIN

- Visitors Center Funding would be tied to Sales Tax
  - we do our job well, funding increases
- Not a tax
  - City Council can take action without the cost of a vote in the general election
- Doesn't take any \$\$\$ out of the city budget
  - Actually nets \$13,500 back in future years
- An increase in the city sales tax license fee to \$100 wouldn't fully fund the visitors center
- Gunnison would still offer the highest rebate in the state

#### WHO'S ON BOARD

So far we've not had any opposition, here's a sample of who we've talked too

- > Fulmers Ace
- ▶ John Roberts
- Gene Taylors
- ▶ IC Connex
- Quick Draw
- ➤ Mario's

- Garlic Mikes
- Morrison Stone
- Sanctuary Yoga
- Gunnison Country Times
- ▶ I Bar
- ▶ High Alpine Brewery

- Nesbit and Company
- Sign Guys
- > WWO
- Critter Sitters
- ▶ Days Inn
- ▶ Gunnison Arts Center

#### WHAT WOULD THE TAX PAYERS GET IN RETURN

- Glenwood Springs recently went to a very similar system
- All Tax payers get a listing on the webpage with address and phone number and brief description of offerings
- Chamber members get a bolded listing with a link to website maybe a picture or two
- Non Tax Paying Non Chamber Membership Business would be able to get listed at the tax Payers Level for a fee(\$50-\$100ish, limited to businesses within city limits)
- <u>www.Gunnison-co.com</u> is the number 1 rank on Google when searching Gunnison
- Website sees approximately 100,000 unique visitors per year with roughly 250,000 page views per year
- Gunnison Chamber is currently investigating an updated website

#### SO HOW DOES THIS WORK? - TIMELINE

- City Council vote in 30 days
- Funding Starts for the month of September
- All city Sales tax license holders are reached out too in September
- New Website and listings completed by year end; updated again at end of Q1 2016, then updated annually after Q1
- Visitors Center gives council reports twice yearly, Summer wrap up / Winter forecast and Winter wrap up / Summer forecast